



NEIGHBORHOOD STRATEGY

## Excelsior Outer Mission Neighborhood Strategy Community Focused Conversation Notes

July 26th, 2018 5:30pm to 8:00pm

Excelsior Works!

### INTRO/Ice Breaker

- Transportation, Stores, Services
- Housing, Transportation, Home
- Love my neighborhood, everything accessible, restaurants, stores and programs like this one
- Homelessness due to lack of housing, need more Latinos
- Moved and can't get used to it, Lack of safety, more affordable housing
- Work, affordable housing, need safety
- Neighborhood watch in my block, community in my block, worry about the Madrid Park feel unsafe in bathrooms because of drug use – more vigilance in open areas
- Home, first place I lived in, cleanliness of streets, lack of safety, transportation (29) is very unsafe. Would like to have more housing because my work is here
- Home, adopted family, dirty, drugs, homelessness, too much displacement
- Street cleanliness, street holes near schools, no speed bumps near schools
- Access to banks, access to pharmacy, access to grocery, and businesses. Like access to transportation
- Too much trash, we need to do our part

### MOBILITY

- Used to move around: bus, uber, walking
- Uber
- Would like to have everything closer within walking distance.
- Transportation takes too long, frustrating and sometimes I just won't even go out
- I like where I live because I can walk everywhere
- My mobility is difficult because the 54 is every 20-30 minutes. Even if everything is close I have a incapacity so it is difficult to move around
- Bus sometimes takes up to 30 minutes, and then 3 in a row come
- The bus sometimes passes by because it is full
- If it is later like now, there is a lack of security in the bus stop
- One has to be aware when waiting for bus because there is some stealing of belongings
- The 52 bus sometimes does not stop because I have a baby carrier
- Buses are too dirty, they need to be cleaned

- Homeless get on the bus with all their trash and no one can sit on the back because of smell and trash
- I like riding a bike, but I don't use it because we don't have bike lanes—we need bike lines here like in the Mission
- Bus fares have increased dramatically – now the fare only lasts an hour and a half! It is extremely expensive
- Fares are too high and they are too dirty, and they have not increased the quality
- They don't lower the ramp!
- Driver forced me to get off the bus because I got on with a little cart
- On the 29, once the high schoolers will smoke on the bus. Bus driver closed doors and would not let anyone on or off—we probably on the bus for 20-30 minutes. Have had many terrible experiences. The same driver will not stop at the bus stops. The service on that route is terrible
- Bus is principal transportation for everyone
- I drive, and the bus drivers are very disrespectful. They don't care
- People scream obscenities, around kids
- Also, no food because people will throw it on the floor
- I feel like we don't have a community, we don't give our seats up for the elderly and we feed our children on the bus, don't teach them proper manners. We don't help ourselves
- Lack of common sense and courtesy, and community
- Lack of stop lights on Ocean—if you're not aware, bus will take you
- Elderly people could get easily struck because of lack of stop signs/lights
- A lot of moms double park when they drop kids off and block buses—we need better controls over double parking
- Community knows the problematic areas, could better inform the city on what and where improvements should be done
- Perhaps we can start recording bad behavior from both bus drivers and passengers and posting it on social media
- Bus drivers don't do anything about harassment and assault on the buses

## **PUBLIC REALM**

- Go to Crocker Amazon Park, my daughter likes to skate—go there often
- Park on Madrid but I don't like it because people don't pick up after their dogs
- Lack of education
- People do drugs
- We have to compete with dogs and their owners for the space. We had one occasion when someone was upset that we were having an event because he couldn't walk his dog
- A lot of people on drugs on the streets – people are smoking everywhere these days, even around kids
- We need a law to prohibit smoking on the street

- There is too much trash on the street – a lot of old clothes, food, furniture. A lot of bags that get thrown on the street
- We need more shelter around the bus stops for when it rains. And they're always breaking it- so maybe not glass because it's easily breakable
- They don't clean the bus stops here
- There used to be cops on bikes, but haven't seen that in a while—we need that again
- We don't see patrol cars here at all
- We need to install more cameras in the neighborhood—bus stops, parks, etc. So that people stop misbehaving
- There is a sense of community and belonging in the neighborhood because we all know each other
- We should have a safety committee
- More security on the schools
- When we call cops they are only here briefly—we need cops to stay here

### **BUSINESS AND SERVICE PROVIDERS (720)**

- Places I like to visit: fruteria, walgreens, banks, restaurants – El Pollo Loco, El Taco Loco, Panaderia, access to all kinds of foods!
- We have a health care clinic but we need a new one because they are already at capacity. We need health clinics for all levels of income
- A lot of non-profits are coming this way as well
- We need a place for elderly people in our neighborhood
- We don't have gyms here
- Classes for babies and small children like Excelsior Family Connection, but more affordable
- We really need more daycares in the neighborhood
- The existing daycares ask for too many documents, and if there is a two-parent household they will not accept it
- More classes and spaces for youth that are affordable, both for after-school and summer, here in the neighborhood
- Food is bought here at Lucas, Chico or Safeway
- Clothing stores—Ross, Target, Walmart, Costco (although these might destroy local businesses, so maybe not)
- A police station – some disagreement
- Bike share stations
- We need more parking

### **LAND USE AND HOUSING (730)**

- Ideal neighborhood would have more trees, better painted buildings, more color, cleaner, more open community gardens
- We need more greening, like on Ocean and Mission

- Buildings that are both residential and commercial, where businesses can have pop-ups
- All affordable housing construction
- Less displacement, that people respect renters and let them stay in their spaces
- That affordable housing be awarded for people in the neighborhood
- That the City have more control over rents and abuses in rents – rent control
- People are abusing rent control law – more focus on the owners who abuse
- A little plaza where people from the community could sell our things—a space where who we are can be represented in space, a place where we could listen to live music
- Make Sunday Streets more often, and perhaps smaller. Maybe once a month?
- Rents are too high! And they ask for first, last and deposit
- We've all applied to housing, and no one has been accepted
- Lottery process does not work – we need a list!
- We have to wait too long for housing to be built!
- There should be a priority for people who really need the housing!
- When we win the sites, the City will come in and change the development—we want to keep our wins!
- More investment in the neighborhood from the City
- We have had a lot of stores close because rents are increasing
- There is no family housing – it is easier to find housing with a dog than it is with a child
- Everything is too expensive – a room is going for \$1000 right now
- Owners will not do repairs – they will say that “if you don't like it then you can leave.” They expect me to pay for repairs and furniture
- Threats to call immigration
- Promotoras for housing and immigration issues so that the City can hear firsthand what is happening
- A control for how much landlords charge to move-in (deposit, first, last, etc.) – also need a program that helps people with down payments

### Misc.

- There is no more parking for anyone
- The City is issuing tickets everywhere
- People are claiming the parking spaces, putting things in front of it so that people can't park there
- Is there a way to use schools to park during closed hours? Could be a pay-for-use that would go back into schools and could hire someone to take care of cars?
- A permitting program for parking to prevent people from permanently parking in a spot or having too many cars per household