



# TENDERLOIN

## COMMUNITY ACTION PLAN

**Tenderloin Newsletter** **October 2024**



### **Dear Tenderloin Residents and Communities,**

We're thrilled to present the latest updates on the Tenderloin Community Action Plan (TCAP), a collaborative initiative led by San Francisco Planning in partnership with community organizations, local businesses, non-profits, and various City agencies. This newsletter will include the following updates:

- TCAP Impact Report and Public Hearing
- Highlights from Community Action Grant Projects
- Updates on TCAP Strategic Priority Areas
  - Public Space Working Group
  - TCAP Small Business Grants
  - Housing SRO Rehab Analysis
- TCAP Outreach
- Street Conditions and Progress
  - Street Teams Updates
  - Shop Hour Legislation Adopted
  - New Department of Public Health Telehealth Program



# TCAP Impact Report and Public Hearing

The Tenderloin Community Action Plan (TCAP) team is preparing a presentation to highlight the plan's impact on the community and is excited to share the report publicly, starting with an informational hearing at the Planning Commission on November 14th.

This report will highlight the remarkable outcomes and progress achieved over the past two years led by community collaboration of Tenderloin residents, businesses, and community organizations.

The Impact Report will focus on TCAP initiatives that have improved the quality of life for Tenderloin residents. From the participatory budgeting process and implementation of community action grant projects to our strategic planning and budget advocacy, these efforts underscore the benefits of building capacities in the Tenderloin.

The Impact Report will also demonstrate the tangible effects of continued investment in the Tenderloin community.

We look forward to sharing accomplishments, discussing future goals, and emphasizing the ongoing need for investment in this vibrant community.

**Join us at the hearing to learn more about the impact of our work and how we plan to build on these successes!**



## Community Action Grant Projects

TCAP continues to support delivering **21 Community Action Projects** aimed at enhancing public spaces, promoting cultural events, supporting youth, and enhancing wellness and access to essential needs in the Tenderloin.

### Project Highlights

#### Community Celebrations and Park Activities

The cohort identified the collective impacts as:

- Creating a new positive narrative about the Tenderloin.
- Increasing community connections.
- Increasing celebrations of Tenderloin creative and businesses.

#### Tenderloin Blackness

On August 1st, 2024, Tenderloin Walking Tours, led by Del Seymour and Shavonne Allen, in collaboration with the Tenderloin Museum, launched an exhibition at the museum celebrating Black culture and history in the Tenderloin. [\[ABC7 Coverage\]](#)

As part of "Black History and Culture in the Tenderloin," one of 21 TCAP community action grant projects, Tenderloin Blackness shines a powerful spotlight on the rich and diverse Black community in the neighborhood. The exhibition celebrates iconic figures like Rev. Cecil Williams and Leroy Looper—often regarded as the "fathers" of the TL—while also featuring present-day activists, artists, leaders, workers, and residents.

This compelling showcase not only honors the significant role the Black community has played in shaping the Tenderloin but also highlights the depth of lived experiences and social contributions of its members. The opening reception included a moving panel discussion, where personal stories from prominent Black figures in the Tenderloin were shared, deepening the connection between the past and present of this vital community.

**[TL Blackness in collaboration with International Art Museum of America \(1023 Market Street\) will bring the exhibition to](#)**



TL Blackness Exhibition Opening Reception



TL Blackness Exhibition Speaker Panel at Tenderloin Museum

**the newly named Tendergold Gallery on Sunday October 6th, 2024 from 2 - 4:30 PM. The event will celebrate the name change that honors the history and stories of Tenderloin. Free to the Public. Food and drink will be provided!**

### Art in the Park and Grace Notes

We would like to inform the community that, due to unforeseen circumstances, the **Art in the Park and Grace Notes projects will no longer be implemented.** We remain committed to creating meaningful public space activations and cultural celebration that spread positivity and joy, forge stronger community bonds, and uplift local creatives and neighborhood businesses in the area. The team is in the process of exploring other community projects to fund. Thank you for your understanding and ongoing support.

## Public Space and Activations

The cohort identified the collective impacts as:

- More available Green and Public Space.
- Increased Street Activation.
- Community capacity for ownership and maintenance.
- Improved neighborhood health and safety.

### Elm Alley School Street

Tenderloin Community School (TCS) had a few strong Back-to-School weeks for academic year 2024-2025 with two meetings between Friends of Elm Alley and the community of children and their families at TCS. A new calendar of activation for the alley has started: sign-ups for the month of September were completed in order to help current volunteers with monitoring children play on Elm Street at school drop-off between 8 am and 8.40 am, Monday through Friday. We are looking for more volunteers for the rest of the Fall months to build a reliable Street Play program for the students throughout the year.

“Mornings on Elm Alley now include space for families to connect and build community while kids play. We’re excited about the upcoming addition of murals, sidewalk and pavement art installations that will really enhance and define Elm as a child friendly space. Our goals for the year include expanding after school use and developing weekend activations with other Tenderloin partners to utilize Elm for the community beyond just the school. Long term, Elm alley should be a vibrant open space for all kids and residents.”

- Friends of Elm Alley

Other big news is the upcoming murals about to be installed on Elm Street in October-November 2024. The Arts Commission Visual Committee approved at a hearing scheduled on September 18 the design proposal by artist Strider Patton: murals “Hands of Unity”

and “Flourishing Together” will bring an exciting new look to Elm Street. The murals were conceived after several discussions with community members. In the words of the artist:

“The ‘Flourishing Together’ mural in Elm Alley, San Francisco, is a vibrant celebration of growth, connection, and diversity. Featuring colorful handprints from the local elementary school’s art club intertwined with flourishing plants and flowers, the mural symbolizes the strength and beauty that arise from a united community. The hands represent the unique contributions of each individual, while the surrounding blooms reflect the natural growth nurtured by diversity.”

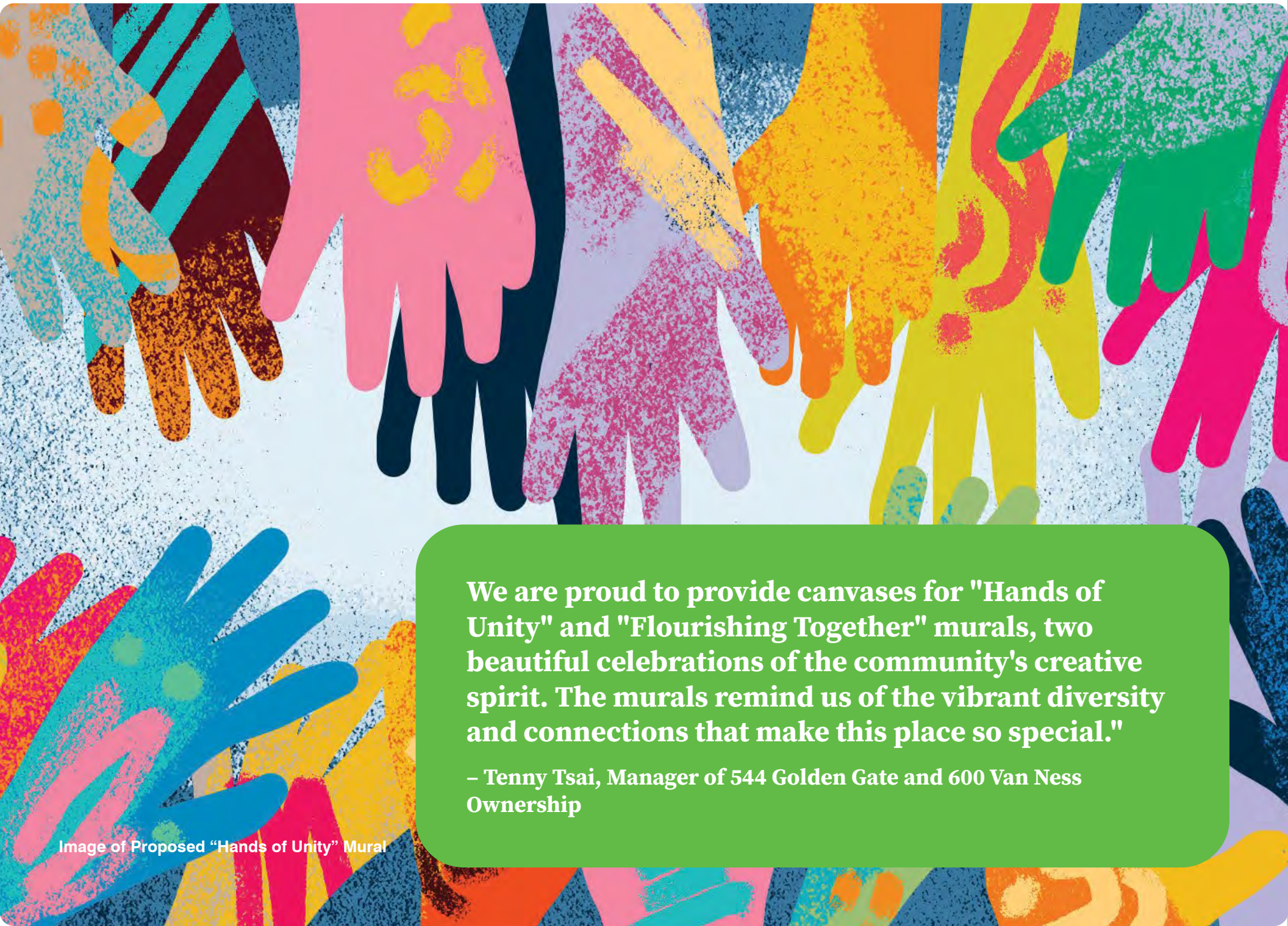
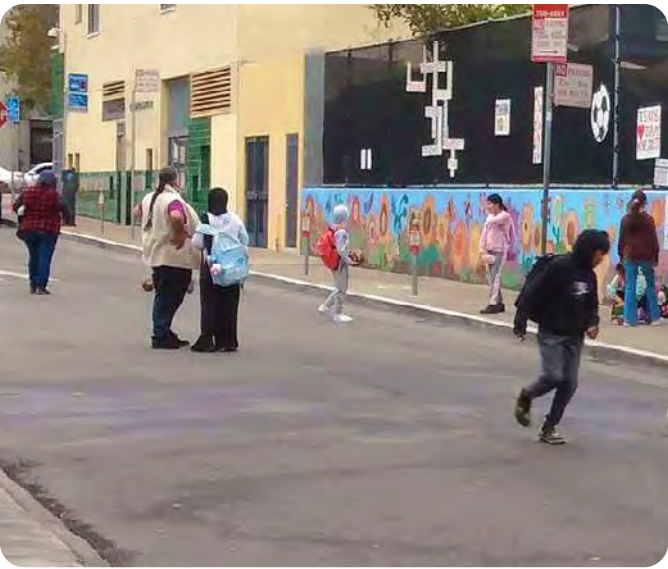
- Strider Patton, Coordinating Artist

The two murals will be complemented with art on the chain link fence and the sidewalks adjacent to the school. Friends of Elm Alley has been working with local artists to form an art club as part of the TCS after-school program to involve TCS students in the design of the fence and road murals and in the installation of the art works under Strider Patton’s supervision.

We are proud to provide canvases for “Hands of Unity” and “Flourishing Together” murals, two beautiful celebrations of the community’s creative spirit. The murals remind us of the vibrant diversity and connections that make this place so special.”

- Tenny Tsai, Manager of 544 Golden Gate and 600 Van Ness Ownership

Rendering of Proposed "Vibrant Fence Gallery" Art



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**– Tenny Tsai, Manager of 544 Golden Gate and 600 Van Ness Ownership**

Image of Proposed "Hands of Unity" Mural

## Golden Gate Greenway



New parklet at 111 Jones

### Summer has been busy with many activities on the Greenway!

The new parklet at 111 Jones in front of Mercy Housing for seniors was completed. The parklet is a great addition to the block, and it displays green areas with native plants while offering opportunities for seating, gathering and people watching.

The new mural on the 826 Valencia building was installed on July 9, 2024, by University of San Francisco teacher and students: it celebrates all the great institutions residing on the block and their important missions and daily work. Installation of a few more green planters planned for the parklet across the mural location is slated to be completed by mid-October 2024. The parklet will also feature children's libraries that were planned for this location since the beginning of the project.

The weekly activities planned on the Greenway have been happening throughout the summer: the Monday food pantry run by San Francisco-Marin Food Bank; and the Green Thumb Tuesday nature play with the Wu Yee preschoolers, facilitated by Alec Hawley of Fauvescraper Studios; other recreational activities and events on the block were: relay races, outdoor art making took place during the Boys and Girls Club Summer Play Series in July and August, September featured free weekly chair yoga and tai chi classes facilitated by the Healing Well. The block continues to activate for whole person care services, including Monday-Friday pop-up navigation to St. Anthony's medical, recovery, and workforce development programs, voter registration through Department of Elections, mobile mammograms, and pet food distribution.

Inspired by the success of Summer Play Series, construction of the parklet in front of Saint Boniface Church, originally designed by Fletcher Studio, will pivot to the sourcing of more movable green elements to facilitate flexible activations in front of the church. In the meanwhile, the Golden Gate Greenway Coalition - comprised of all organizations on the 100 block of Golden Gate- has started a first draft of Community Agreements, a management blueprint that will help strengthen collaborations amongst

the various organizations and will help create a strong social community fabric to support, manage and activate the Golden Gate Greenway in the future.

## Tenderloin National Forest

**The Tenderloin National Forest (TNF) is now open to the public Wednesday through Sunday from 12:00pm to 5:00pm. Entrance to the Forest is through the adjacent Swim Gallery at 509 Ellis Street!**

Spanning 23 feet wide and 136 feet deep, the Tenderloin National Forest (TNF) is a unique urban oasis that has been transformed from a neglected alley into a thriving community space by Darryl Smith and Laurie Lazer, Co-Artistic Directors of the Luggage Store in collaboration with community members. With TCAP funding, this space is now reopened and serves as a peaceful sanctuary amid the densest neighborhood in the city, providing a much-needed communal area where people of all ages can engage in public art, experimental projects, performances, and classes.



Murals at the Tenderloin National Forest.

**Looking to host an event, run a workshop, or participate in Forest programming? Please contact:**

**Laurie Lazer (Program Manager) for General Inquiries :**  
[laurie@luggagestoregallerysf.org](mailto:laurie@luggagestoregallerysf.org)

**Mandy Edwards (Forest Keeper) for Event and Volunteer Opportunities :**  
[edwardsmandy99@gmail.com](mailto:edwardsmandy99@gmail.com)

## Larkin Street Green Canopy

The Larkin Street Green Canopy project, spearheaded by the Tenderloin Merchant Association, will transform "Little Saigon" with 39 freshly made and painted planters with pine trees now line Larkin Street, from Eddy to O'Farrell, bringing a fresh burst of greenery to the corridor. Newly installed string lights illuminate the entrances of Willow alley will also light up the area in the evening. These exciting installations are designed to elevate the pedestrian experience and boost local business vitality. Keep an eye out for upcoming community events celebrating this new public space improvements to Little Saigon!

## Myrtle Alley/Dog Park

The TCAP team is anticipating changes in the project scope and is exploring new community partners to help bring activations to Myrtle Alley. The project will maintain commitment to provide additional stewardship for the Dog Parklet to create a pleasant space for Tenderloin dog owners. More details will be shared soon as explore new opportunities for activation!

## Youth/Family Support

The cohort identified the collective impacts as:

- Improved education, career, and mental health outcomes.
- Reduction in crime and drug usage.
- Community leadership and awareness of housing and city resources.
- Expanded support for immigrant families.

## Teen Drop-In Center



Teen Drop-In Center Hard Launch Event

**"I want to come here every day because this place feels like home to me. There are so many activities to choose from. I just got back from the arcade, and now I'm heading to play basketball." – Youth Participant**

**The Teen Drop-In Center is now open for teens ages 11-17, Monday through Friday, from 4 p.m. to 8 p.m., at the Salvation Army Kroc Center (240 Turk Street)!**

Teens interested in joining can visit the Salvation Army KROC Center to receive their free membership card. This initiative has generated excitement in the neighborhood, as it addresses gaps in youth services by providing a low-barrier space for teens, especially those who are disconnected from other programs. The center had its first hard launch on September 20th where approximately 100 teens participated in the event, exploring the center's offerings and engaging in activities like arcade games, teen lounge, open gym, fitness gym, dance studio, and more.

# TCAP Strategic Priority Areas

Years of engagement in the Tenderloin clarified community priorities. These priorities have been distilled into four main strategic priorities: public space and activation, small business support, youth investments, and housing.

## Public Space and Activation

### Public Space Working Group

We are excited to share the latest progress from the Public Space Working Group. Since its inception in May and over four monthly meetings, the group has made notable strides in identifying opportunities for public space improvements and developing creative strategies to address barriers.

In our first meeting on May 30, 2024, the group introduced themselves and shared personal memories of Tenderloin public spaces. We also discussed the four TCAP public space priorities—alleys, commercial corridors, neighborhood entrances, and vacant lots—which were developed from community feedback.

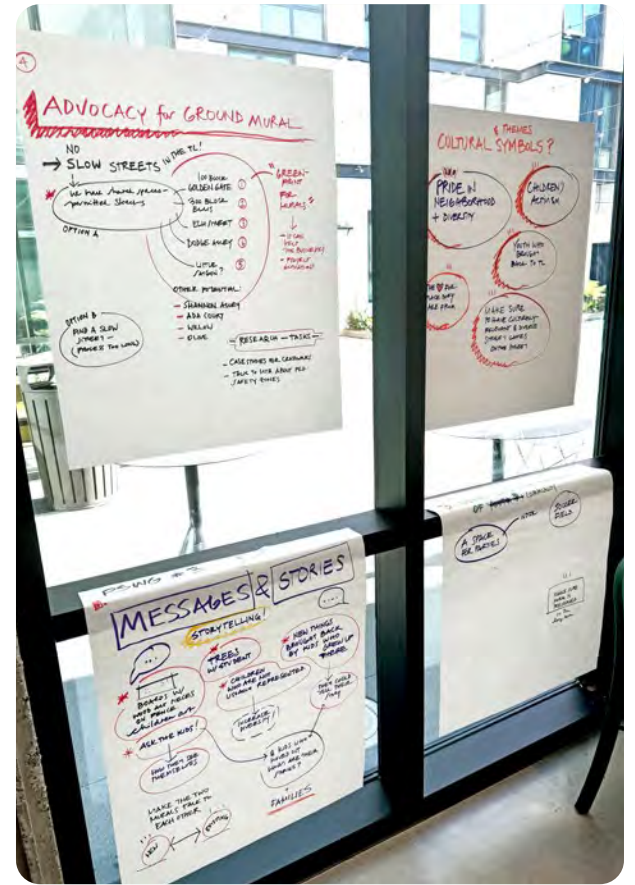
On July 8, 2024, we established community agreements to ensure inclusive dialogue and learned from Cyntia Salazar's presentation on TLCBD's public space initiatives. The group then explored the potential of ground murals to transform neighborhood spaces, discussing both the value they bring and the challenges of implementation.

By August 12, 2024, the focus shifted to the Elm Alley School Street Project, where the group helped shape the vision for a mural that will elevate the street and signal youth presence.

In the following meeting on September 9, 2024, the group revisited the TCAP Public Space priorities and crafted vision statements for each space type, establishing markers of success and identifying key project locations. As we move forward, we're excited to put these strategies into action, especially around ground mural advocacy. Stay tuned for updates, and we encourage you to share your thoughts as we work toward transforming the Tenderloin's public spaces!

Meeting Notes:

- [Meeting 1 Notes - May 30, 2024](#)
- [Meeting 2 Notes - Jul. 8, 2024](#)
- [Meeting 3 Notes - Aug. 12, 2024](#)
- [Meeting 4 Notes - Sept. 9, 2024](#)



Roundtable Discussion on Mural Advocacy and Projects

## Small Business Support



### Tenderloin Business Training Program

In August, the New Community Leadership Foundation (NCLF) kicked off the Tenderloin Business Training Program, introducing its Mission Possible Training Portal in three languages—English, Vietnamese, and Mandarin. With support from SF Planning, SEACC, and TLCBD, seven selected businesses successfully completed the program, developed comprehensive business plans, and are now set to receive \$15,000 in grant funding.

By September, NCLF completed an exciting photo and video shoot of the participating businesses, creating captivating visual content aimed at boosting awareness and driving growth. These visuals will play a crucial role in promoting these businesses and enhancing the economic vitality of Larkin Street.

### Tenderloin Facade Improvements Program

SF Planning and OEWD rolled out the [Tenderloin Facade Improvements Program](#) at the end of September. The pilot grant program is focused on businesses owners located on Larkin Street, Golden Gate Avenue, and Eddy Street. Our team has created a [multilingual brochure](#) showcasing examples of facade improvement projects to share with business owners. In collaboration with TLCBD and SEACC staff, our team has engaged with small businesses along these corridors. We will support interested business owners with the application process and facade improvement project delivery as part of our ongoing efforts to revitalize Larkin Street and enhance commercial corridors in the Tenderloin.

### Tenderloin Vacancy Filling Program

The third small business support program focuses on filling vacancies on Larkin Street. Our team has engaged with entrepreneur networks through community partners, including SEACC, SEADC, the Transgender Cultural District, and Code Tenderloin. To encourage potential business owners to help fill vacancies and improve the economic vibrancy of the Larkin Corridor, in partnership with OEWD, we are providing \$50,000 for each business. In addition, OEWD funded community broker will provide assistance to business owners with landlord engagement and lease negotiations. The call for interest form will be rolled out in collaboration with OEWD in October.



1. Quang Hoa Duong Ginseng Co. receiving completion certificate of Business Training provided by NCLF and supported by SEACC staff.

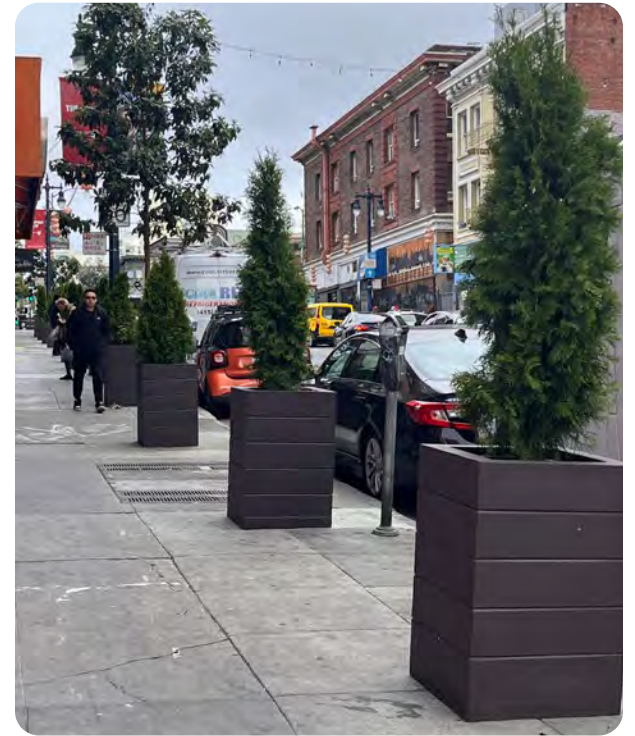
2. Allstar Donut & Burger also completed the Tenderloin Business Training Program.

Images courtesy of Cheryl Wilborn

## Larkin Corridor Revitalization

In our last newsletter, we highlighted a community-led proposal to restore the economic vitality of Larkin Street, once a thriving corridor. In addition to small business support grants, several projects on Larkin Street are making significant progress.

- The Tenderloin Merchant Association has installed 12 planters as part of the Larkin Street Canopy Project, increasing greenery on and beautifying the sidewalks, additional 27 trees planters will be installed in October.
- As part of a pilot storefront beautification project by TLCBD and OEWD, decorative gates will be installed at three businesses on the 400 block in October 2024.
- The Tenderloin Museum, in collaboration with community partners, is preparing for the reopening of The Compton's Cafeteria Riot play, an original interactive theater piece inspired by the historic Transgender rights riot. The play is scheduled to open at 835 Larkin Street in February 2025.
- The SFMTA Larkin Street Quick Build project team has been working closely with community partners, residents, and small businesses to improve traffic safety on Larkin Street. This fall, the team will share proposed designs and gather feedback on parking and loading plans for the quick build project at community events. A public hearing at the SFMTA Board is scheduled for December 2024, with construction planned for summer 2025.



Planters installation in progress in Little Saigon.



Eddy Street SRO's

## Housing

### SRO Rehab Analysis

SF Planning is excited to announce dedicating funding to understanding rehabilitation needs of SROs in the Tenderloin. TCAP team is in the process of hiring consultants conducting analysis of Tenderloin SRO rehab needs to inform policy and funding advocacy shifts. Single room occupancy (SRO) Hotels is a common housing type in the Tenderloin.

Over decades most SROs have not received the needed maintenance and upgrades and the interest in living with shared bathrooms and kitchens have also shifted. Improving conditions of deeply affordable housing assets was found as one of the community's top housing priorities based on prior outreach. This is a pressing concern among residents, non-profit owners, housing advocates, and the City, as SROs serve the most vulnerable residents and are also in the most disrepair.

TCAP's consultant on SRO will work in close collaboration with the Mayor's Office of Housing and Community Development, Department of Building Inspection, and the San Francisco Department of Homelessness and Supportive Housing Department as well as affordable housing advocates, developers and operators in the Tenderloin to better understand the landscape of SROs. This work will include:

- Rehabilitation Assessment identifying safety, structural deficiencies, and other rehab needs of SROs in the Tenderloin
- Cost-benefit analysis to evaluate the economic impact of adding private bathrooms and kitchens through rehabilitation
- Policy proposals informed by rehab assessment, stakeholder, and interagency outreach.

As a result, we hope to advocate for more funding for SROs and update policies to ensure that all residents have dignified housing conditions.



# TCAP Outreach

TCAP’s outreach will be focusing on developing a **Tenderloin Investment Blueprint** as the last and third component of TCAP. Tenderloin investment blueprint will include community-driven priorities for investment and policy shifts in the Tenderloin for the next 2-5 years. It will serve as a neighborhood advocacy platform to leverage local, state, and philanthropic investments.

## 1 Outreach Partners

Aligned with TCAP’s mission to amplify the voices of the Tenderloin community, a portion of TCAP’s resources was allocated to community-driven engagement in partnership with Tenderloin Neighborhood Development Corporation (TNDC) collaborating with four partner organizations—Glide, Tenderloin Community Benefit District, Chinatown Community Development Center, and St. Anthony’s. Collectively, these TCAP Outreach Partners support and inform TCAP outreach efforts.

TCAP Outreach Partners have met bi-weekly since March of 2024 and collectively delivered the following outcomes to date:

- Public space working group criteria
- Field scan of community-led organized groups within the Tenderloin
- Draft resident engagement framework for TCAP 2024-25
- Timeline and process to develop a Tenderloin Investment Blueprint as a collective advocacy platform. TCAP Outreach Partners are excited to publicly kick-off this process at the Planning Commission on November 14, 2024.

## 2 TCAP Project Cohort

The TCAP Cohort, comprising Community Action Grant recipients, will hold its fourth quarterly meeting in early October. During this meeting, project sponsors will present updates, have the opportunity to receive technical assistance from United Way Bay Area (UWBA), and hear the latest developments on the Tenderloin Investment Blueprint, which will be a crucial tool for budget advocacy.

Given their involvement in collective budget advocacy in the last budget cycle, where they formed priorities rooted in addressing equity and participated in legislative visits with the San Francisco Board of Supervisors and Mayors Office, the cohort is expected to be another key advocate for community priorities.

## 3 TL Executive Directors

A self-organized group of Tenderloin Executive Directors has also been meeting monthly since February.

Our last newsletter shared [a letter to the Mayor this group submitted in May](#), emphasizing the need to prioritize the Tenderloin in the City’s budget. This group is focused on building consensus on their common ground priorities and advancing actions where consensus building has been shaped.

Images:

1. Community Action Grant Cohort members engage with the city’s legislative body at City Hall to advocate for neighborhood priorities

2. TCAP team engaging with community members at the Tenderloin National Night Out event at Boeddeker Park, distributing the TCAP Newsletter and the Community Action Grant Project brochure

3. Community Meeting informing criteria for Community Action Grant Projects during the initial phase of the Participatory Budgeting Process.

4. Cohort members met for their third ever gathering to discuss group priorities and areas for collaboration.



# Street Conditions Progress

The City provides various street outreach and response efforts throughout the City, with some efforts specific to the Tenderloin.



Higher connections rates within JFO Operations



Dept. of Public Works resources dedicated to JFO



of BEST Neighborhoods engagement resulted in connections to care

\* Rates are from Jun-Aug 2024 and comparisons are to same period in 2023.

## Joint Field Operations (JFO) Received Additional Resources

### The Joint Field Operations (JFO), a multidepartment effort led by the Department of Emergency Management (DEM) to improve street conditions in the Tenderloin

The Joint Field Operations (JFO) continues to operate seven days per week from 9:00am – 1:00pm. The schedule for September 2024 can be found [here](#). The work of JFO is dependent upon commitments from several city agencies. On a daily basis, staff from SFFD, HSH, MTA, DPW, SFPD, and DEM all work collaboratively. The JFO also works very closely with the Healthy Streets Opportunity Center (HSOC) for their operations in the Tenderloin.

Since the previous newsletter, the JFO is now supported by additional staffing from SFHOT, DPW, and SFPD. This has afforded the team increased capacity for engagement, shelter or housing placement, street cleaning, and addressing illegal activities.

- Looking at data, the DPW resources at JFO more than doubled in June-Aug of 2024

compared to the same period last year. This translates into more cleaning and trash pick up as part of JFO operations. JFO also refers individuals to shelter and other services, which increased over 50% comparing the rates of June-Aug 2024 to the same period last year.

- HSOC has increased the number of resolutions within the Tenderloin comparing Jun-Aug 2024 with the same period last year from 17 to 25 resolutions. During the last year, HSOC has primarily focused on Ellis Street, Leavenworth, and Polk alleys.

In response to the recent Supreme Court decision related to encampments, JFO and HSOC continue to offer shelter, link with resources, remove health hazards / debris, and ensure sidewalks allow space for ADA access during all operations.

## BEST Neighborhoods Continues with High Rates of Service Connections

Department of Public Health's BEST (Bridge and Engagement Services Team) Neighborhoods team also continued their operation in the Tenderloin and SoMA. Launched in March 2023, BEST Neighborhoods is a neighborhood-based, multi-disciplinary, behavioral health team with peer counselors, clinicians, nurses, and psychiatric practitioners serving all San Francisco communities, including the Tenderloin and Soma, 6-days a week.

The BEST Neighborhoods team provides behavioral health assessment, engagement, and community-based therapeutic interventions with the goal of transitioning people off the streets and into to long-term care and supports. From June to August 31, 2024, BEST Neighborhoods had 1474 engagements with people in the Tenderloin and SoMa neighborhoods, connecting 107 people to medical care, 220 to behavioral health care, plus many others to shelter and other essential ongoing supports.

## Ambassador Program Coordination

The City's adopted budget maintained resources for ambassadors within the Tenderloin. However, there have been expansion of services within the existing resources. Since the last newsletter, the

Mid-Market Community Safety Program has temporarily expanded their service to the following areas within the Tenderloin with varying schedules and deployment durations:

- Mint Plaza: 7 days a week, 7am-5:00pm, 90-day pilot set to expire Oct 2024
- Van Ness Avenue & Market Street 7 days a week from 7am-5:00pm; 90-day pilot set expire Oct 2024; 600 block of Ellis: 7 days a week, 7am-5:30pm for 7 months. Started August 2024.
- Willow Alley (Larkin to Polk): 7 days a week, 7am-3:30pm for 10 months. Started September 2024; and
- Market Street Entertainment Zone (Evenings): Powell to 8th Street (incremental deployment) Wednesday to Sunday from 3pm – 11:30pm. October 1, 2024, estimated launch.

In addition, Glide has also launched a new ambassador program under contract with the Department of Homelessness and Supportive Housing (HSH) that will cover Geary to Post between Mason and Polk, just north of the Tenderloin, in addition to the 300 block of Ellis.

SF Planning's TCAP in collaboration with Department of Emergency Management, and at the request of community leaders, are in the process of developing comprehensive ambassador and cleaning services' maps for the Tenderloin for morning, afternoon, evening and night shifts. The team is currently in the research phase to update the first draft in order to ensure the community has access to schedules and staffing levels.



### Ambassador Programs in the Tenderloin

- Office of Civic Engagement and Immigrant Affairs
- Mid-Market/TL Community Based Safety Program (Urban Alchemy)
- Glide
- UC Law
- Code Tenderloin
- Next Street
- TLCBD Safe Passage
- Civic Center CBD
- Union Square CBD
- Lower Polk CBD
- Mid-Market CBD

# Street Conditions Progress cont.

## Tenderloin Retail Hours Restriction Pilot Program

The “Tenderloin Retail Hours Restriction Pilot Program” went into effect on July 27, 2024. It limits the hours of operations for specific type of shops: those that sell prepackaged food (such as chips or soda) or tobacco products.

The pilot program prohibits these types of shops from being open to the public between 12 am and 5 am or between 2am and 5am for those with a California Alcoholic Beverage Control permit. The legislation will not affect restaurants, bars, or other types of stores. The limitations only apply to stores that are located between O’Farrell and McAllister and between Polk and Jones streets. Violators are subject to a fine of up to \$1,000 per hour of violation.

Significant outreach was conducted to small business owners in the Tenderloin, and community stakeholders to draft the program, and the City conducted outreach to retail establishments to explain the new restrictions and restricted hours before the program went into effect. The intent of this effort is to increase nighttime safety in the Tenderloin, which has disproportionately high levels of drug related activity and crimes, especially during the night. According to SFPD, by being open so late, retail food and tobacco establishments may (1) unintentionally facilitate the late night-time drug market by providing a lighted gathering point for drug users and dealers, (2) enable drug user and dealers to take cover indoors to avoid police patrols, and (3) in some cases, by selling tobacco, tobacco paraphernalia, and other retail goods used by people engaged in drug use and sales.



Code Tenderloin's Night Navigators

## New SFDPH Telehealth Program to Launch on September 30th

To save lives from the overdose crisis, it is a priority of the San Francisco Department of Public Health to make treatment easy to obtain for everyone. In particular, the medications for opioid use disorder methadone and buprenorphine, which are highly effective and reduce the risk of death by approximately 50%.

Recognizing a demand for medications for opioid use disorder (MOUD) at night, when many treatment clinics are not open, SFDPH launched a pilot program in March 2024 using the SFDPH Code Tenderloin Night Navigation Team to facilitate immediate telehealth visits between people who use opioids and a medical professional who can prescribe them buprenorphine in real time.

In the first six months, the program conducted more than 1,300 telehealth visits with roughly 500 people picking up their prescriptions or enrolling in methadone with next day support. As a result of this success, the program has continued to operate 7-days a week from 8pm – 12am.

On Sept. 30, SFDPH will expand the program to 8am – 12am seven days week and will

provide follow-up navigation and stabilization support. San Franciscans interested in starting treatment can call SFDPH’s Behavioral Health Access Line at 888-246-3333 between 8am – 12pm and get connected with a medical provider who will assess the patient’s substance use and medical history, and provide treatment options counseling, including prescriptions for buprenorphine.

Navigators will connect with patients as soon as the next business day and will hold drop-in hours during October 2024 at 1380 Howard St. between 1pm – 3pm Monday through Friday to assist patients with ongoing care planning, prescription pick-up and support in enrolling in methadone, obtaining insurance or entering residential treatment.

## What you should look forward to...

- **Every Friday from 1pm to 2:30pm** - Improv classes at the TL National Forest (509 Ellis and Leavenworth Streets).
- **SFMTA Larkin Quick-Build Outreach**
  - **October 2, 2024 from 8am to 10am** at Heart of the City Farmer’s Market
  - **October 4, 2024 from 4pm to 6pm** at Civic Center Plaza
- **October 6, 2024 from 2pm to 4:30pm** - TL Blackness Exhibition at International Art Museum of America (1023 Market Street).
- **First Week of October** - Rolling out of Tenderloin Facade Improvement Program for Businesses on Larkin, Golden Gate, and Eddy corridors.
- **November 14th** - TCAP Planning Commission Hearing

Looking forward to continuing advancing community-driven projects and priorities with you all!

~ SF Planning’s Tenderloin Team

**Sign-Up** to subscribe to quarterly updates on our website.



 **For more info:**

<https://sfplanning.org/project/tenderloin-community-action-plan>



**San Francisco Planning**