

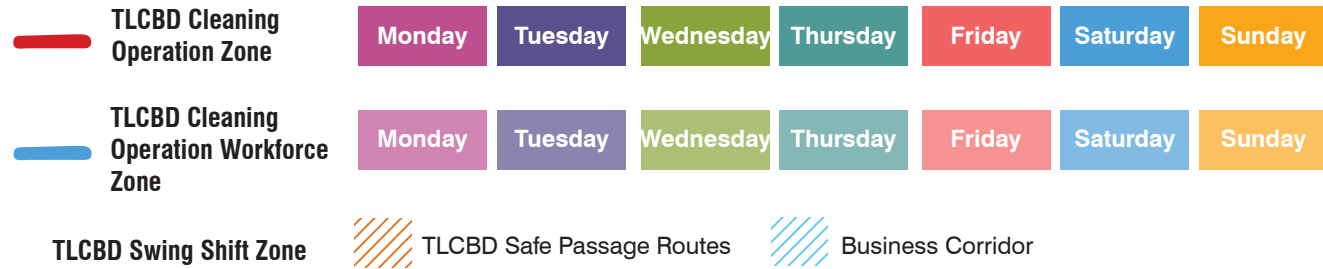
# TENDERLOIN CLEANING MAP

This map is a collaboration among San Francisco Planning Department's Tenderloin Community Action Plan team, Public Works, and the Tenderloin Community Benefit District.

Information presented in this map is subject to change depending on resources and neighborhood needs.

This map represents data as of January 29, 2025 and will be updated quarterly.

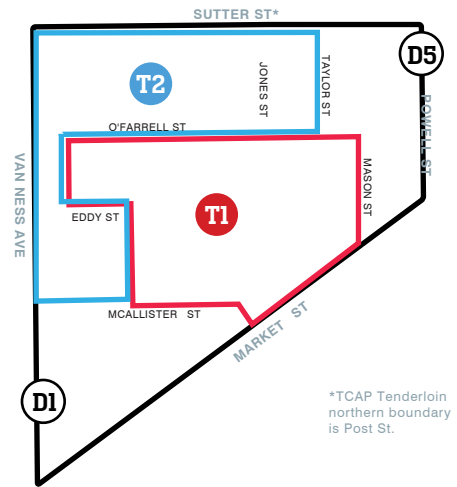
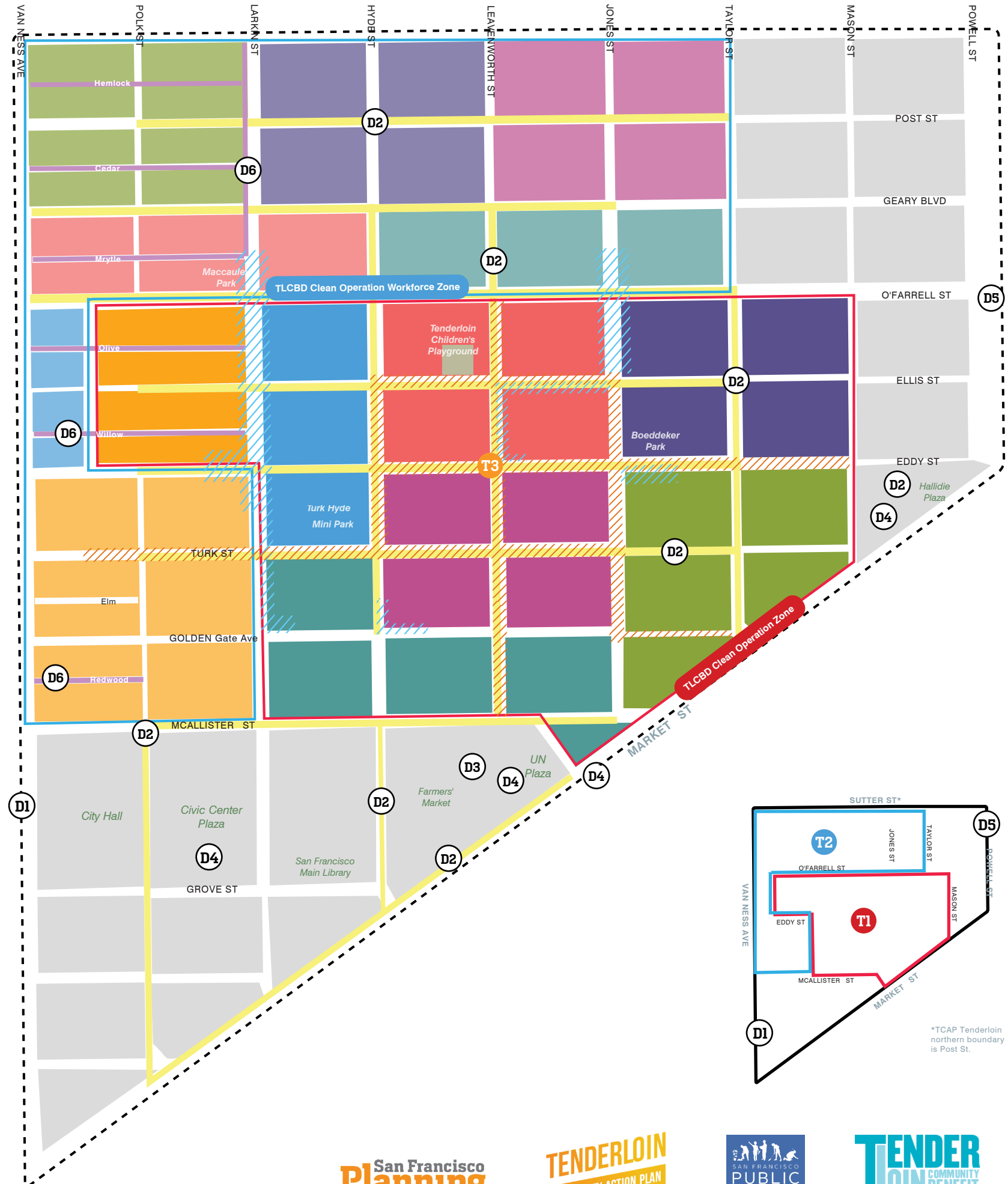
## Color Legend



## MAP KEY

Team Name	Zone Coverage	Type of Cleaning	Resources	Schedule
<b>D1</b> Public Works Day Shift	Whole neighborhood, hotspots and priority areas	Litter Patrol for trash pickup Steamers for power washing Mechanical sidewalk sweeping	Zone B* total: 20 members: Tue, Wed, Thu 11 members: Fri, Sat 9 members: Sun, Mon	6am-3pm, daily
<b>D2</b> Public Works Corridor Crew	Corridors Hotspots, priority areas	Manually sweeps the sidewalk and curb lanes with pan and brooms	23 manual sweepers	11am-7:30pm Tue-Sat
<b>D3</b> Public Works Swing Shift	Fixed hotspots such as farmers market and UN Plaza	Litter Patrol for trash pickup Steamers for power washing Mechanical sidewalk sweeping Flat-rack Truck for bulky items Packer Truck for hauling	7 members: M-F 2-3 members: Sat, Sun	2:30pm-10:30pm, daily
<b>D4</b> Public Works Night Shift	Fixed routes, all plazas and Market Street	Steaming and flushing	Steamers or flushers	10pm-6am, daily
<b>D5</b> Public Works Mechanical Street Sweeping Crew	Whole neighborhood	Mechanical sidewalk sweeping	Mechanical Sweepers	2am-8am, daily
<b>D6</b> Public Works Alley Crew	Alleys between Van Ness Avenue and Larkin Street	Deep steaming and flushing	Steamers or flushers	Once of month overnight
<b>T1</b> TLCBD Clean Operations Team	Colored blocks in map, differ by day	Power washing, manual sweeping with pans and brooms, hazardous materials / needle removal, feces cleanup, graffiti abatement, 311 service requests	5 power washing trucks 2 trash pick up trucks 1 graffiti abatement 16 people	7am - 2:30pm, daily
<b>T2</b> TLCBD Clean Operations Workforce Team	Colored blocks in map, differ by day	Primarily manual sweeping with pans and brooms	16 manual sweepers	5am - 1:30pm, daily
<b>T3</b> TLCBD Clean Operations Swing Shift Team	Safe passage zones and business corridors	Power washing, manual sweeping with pans and brooms, hazardous materials / needle removal, feces cleanup, graffiti abatement, 311 service requests	1 power washing truck 2 manual sweepers	10am - 6pm, W, F, Sat

\*Public Works Day Shift Zone B includes Tenderloin, Market-Octavia, South of Market, Embarcadero, Treasure Island, Yerba Buena Island. Staffing for each individual neighborhood is fluid, dictated by available staff, available trucks, and pressing demand.



\*TCAP Tenderloin northern boundary is Post St.

# TENDERLOIN CLEANING MAP (VERSION: JANUARY 2025)

## Overview

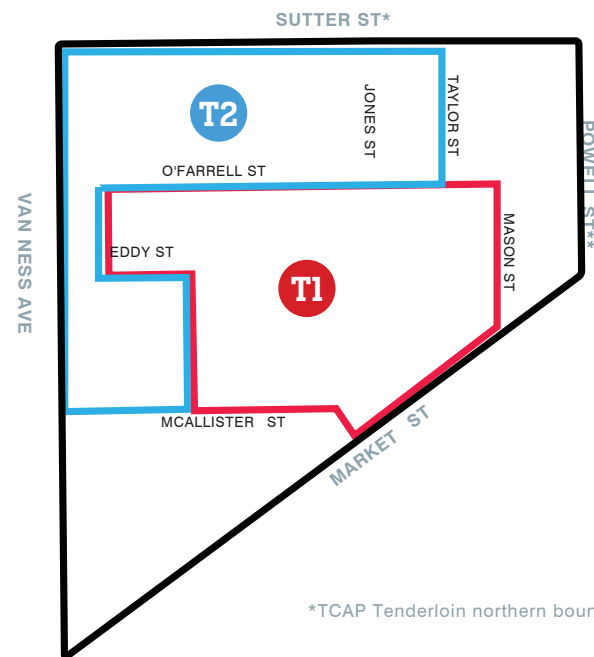
**Cleaning in the Tenderloin relies on a significant contribution of resources, mainly by San Francisco Public Works (DPW) and Tenderloin Community Benefit District (TLCBD), along with other stewardship programs.**

San Francisco Public Works' Day Shift and Mechanical Street Sweeping Crew cover the whole neighborhood, while the Corridor Crew covers major corridors. These are supplemented by Swing Shift, Night Shift, and Alley Crew, which mainly focus on hotspots.

TLCBD provides cleaning services in two areas:

- T1: The TLCBD Clean Operation Team Zone, covering the Tenderloin's core blocks.
- T2: The TLCBD Clean Operation Workforce Team Zone.

The graphic below displays the TLCBD zones. For detailed information on the full range of Public Works services in the Tenderloin and TLCBD daily cleaning zones, please refer to the map on the opposite page.



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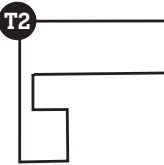
## CONTACT SF311 TO REQUEST CLEANING SERVICES

- TLCBD handles 311 requests with the T1 zone.
- Public Works handles 311 requests throughout the TL, including requests from T2 zone and the requests in T1 zone that aren't addressed by TLCBD within 24 hours.

## Timeline of Cleaning in the TL

### Neighborhood-wide Cleaning

5:00am

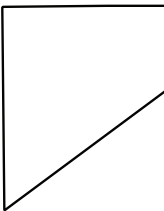


The day begins with the **TLCBD Clean Operation Workforce Team** cleaning areas outside the Tenderloin's core blocks.

TLCBD Clean Operation Workforce Team's cleaning includes manually sweeping sidewalks and gutters, litter removal, topping off/removal of debris from overflowing City trash receptacles and calling in 311s for Public Works to handle. *Note: **No Pressure Washing**.*

Once the team finishes cleaning its zone, it joins the **TLCBD Clean Operation Team** to assist in the cleaning of core Tenderloin blocks.

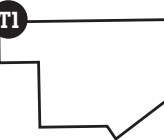
6:00am



**Public Works Day Shift** begins. The crew includes *litter patrols* who respond to 311 service requests and pick up trash as they make their rounds; *steamers* who power wash the sidewalks with a focus on addressing biowaste; and *mechanical sidewalk sweeping* throughout the Tenderloin.

Throughout the day, the litter patrol crew drives out to dump collected trash at Recology Transfer Station on Tunnel Road, then return to the Tenderloin to continue cleaning or respond to 311 service requests that aren't responded by TLCBD.

7:00am



In the Tenderloin core blocks, **TLCBD Clean Operation Team** starts power washing, manual sweeping, removing hazardous materials / needles, feces cleanup, graffiti abatement. The team also responds 311 service requests.

### Hotspots and Corridors Cleaning

**Additional cleaning is provided throughout the neighborhood hotspots that are pre-identified and hotspots identified through daily operations. Designated safe passage zones and business corridors also receive additional cleaning.**

8:00am

A 23-member **Public Works Block Sweeper Corridor Crew** manually sweeps the sidewalk and curb lanes daily. The focus on certain routes and some fixed hotspots including Hallidie Plaza and UN Plaza.

10:00am

Safe passage zones and business corridors receive additional cleaning by the **TLCBD Clean Operation Swing Shift** on Wednesdays, Fridays and Saturdays until 6pm to provide clear routes for children as they leave school and for businesses as they open. They have two manual sweepers and one power washing truck.

1:30pm

**TLCBD Clean Operation Workforce Team** completes its shift.

**Public Works Swing Shift** begins. Similar to the Public Works Day Shift crew, the swing shift crew includes litter patrols, steamers and mechanical sweeper that runs an unscheduled route to respond as needed. In addition, the crew also has a flat-rack truck that picks up larger discarded items, and a packer truck that hauls items picked up in the Tenderloin to the dump.

2:30pm

**TLCBD Clean Operation Team** team completes its shift.

3:00pm

**Public Works Day Shift** completes.

4:30pm

**Public Works Corridor Crew** completes its shift.

6:00pm

**TLCBD Clean Operation Swing Shift** completes.

10:30pm

**Public Works Swing Shift** completes.

### Night-time Cleaning

10:00pm

**Public Works Night Shift** cleans all plazas again as well as the Market Street corridor, following a fixed routes with steamers & flushers.

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6:00am

**Public Works Alley Crew** conducts a monthly overnight deep cleaning of the alleys between Larkin Street and Van Ness Avenue.

2:00am

**Public Works Mechanical Street Sweeping Crew** conducts daily clean in the Tenderloin to remove litter and debris. Streets are cleaned three to seven times a week, depending on location.

8:00am

